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Toppenish Community Hospital Receives

Excellence Through Insight Award

TOPPENISH, WA (August 30, 2016) – Toppenish Community Hospital (TCH) has been recognized with an *Excellence Through Insight* award for Overall Patient Experience scores in the OB-GYN Unit category by HealthStream.

The Excellence Through Insight Award, recognizes healthcare organizations that excel in their ability to gain insight into their patients, employees, physicians and consumers through research and to use that information to build excellence within their organization. The award is given out annually by HealthStream, a leading provider of workforce development, patient experience, and provider solutions for the healthcare industry. Their vision is to improve the quality of healthcare by assessing and developing the people who deliver care.

“This award is such an honor. I am very proud of the care we provide at Toppenish Community Hospital! This award speaks to the dedication of our nursing staff and the culture of high quality patient care that we have made a priority in our Family Maternity Center,” said Terra Palomarez, Director Family Maternity Center and Respiratory Therapy for TCH. “Our Maternity Center provides a family friendly environment where our large Valley families are able to celebrate the addition of a new family member.”

For 2015 there were only two hospitals to receive the *Excellence Through Insight Award* for the OB-GYN Unit, Toppenish Community Hospital and Longview Regional Medical Center in Longview, TX. The award was based on the following data points measuring the overall patient experience



“In addition to high patient satisfaction scores, we strive for excellence in quality as well by maintaining a low C-Section rate. With every baby born our team treats each patient as part of the larger Toppenish Community Hospital family that just keeps growing. I’m extremely proud to work with such an outstanding team of healthcare providers here in Toppenish,” said Palomarez.

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About Toppenish Community Hospital: Toppenish Community Hospital is a fully accredited 63-bed facility providing medical services 24 hours a day, 365 days a year. The hospital has an expanded surgery capability, a dedicated pediatrics area and a beautifully remodeled, state-of-the-art Family Maternity Center. Our experienced staff is proud to care for the Lower Valley!

For more information, visit www.toppenishhospital.com