GREATER YAKIMA CHAMBER OF COMMERCE

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Action eport



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Pacific Northwest University of Health Sciences Chair of the Board Message from Mike Dooley Chamber Presents the "2014 Veterans and Dependent Job Fair" Yakima Real Estate Report - Chris Pauling And more!



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Chamber Member Robert Kershaw, President of Domex Superfresh Growers, spoke before a news conference by Washington Senator Maria Cantwell about the importance the recently passed farm bill will have for Washington State agriculture.

ON THE COVER

PNWU - photo by Thane Phelan Action Report Layout & Design by: Amy O Graphics & Thane Phelan

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MESSAGE FROM THE CHAIR



Mike Dooley Chair of the Board of Directors

We've finally had some winter weather. Luckily it hasn't been too bad, especially compared to the record cold back east. Most of our local construction industry has worked through the winter. That in turn means they are spending money and helping to keep the local economy moving. With Mother Nature doing her part and giving us the opportunity to prosper, what are we doing to maximize our potential?

I see new building projects going on all over our valley. Sometimes the infrastructure is built to bring in future industry. Sometimes industry and business drives the building. Both happen and results can be good either way. I believe though that if we recognize which path we are taking, that we can plan and strategize to maximize our return. What are our goals as a community? Are the decisions we are making going to get us to accomplishing those goals? Are we picking the right representatives and leaders to maintain us down the path we have chosen? Are our actions as individuals, businesses, government entities, schools, law enforcement, and citizens, hindering or helping to achieve our set goals for this community? If not, why? What are our weaknesses and strengths? What does our community offer that potential investors can't find elsewhere? Are we building our community to suit investors, or are we waiting for investors before we build?

These questions aren't intended to point fingers or stir the pot. They are simply to get everyone on board with the

reality that this is our valley and it is our responsibility to control our own destiny. Of course it isn't exactly that easy. People have different ideas about which direction we should go. So, educate yourself and get down to the root of the questions and issues. I was recently pondering what the true purpose of our City Council is. Once again I'm not picking on anyone. I was simply wondering if their job was to be leaders or representatives. Depending on how I answer that determines how I react to their decisions. If I vote for them because I believe they are wiser and will make the right decisions, then I should understand and respect their decisions even when I don't totally agree with them. If I voted for them to represent my opinions then I should not be shy at all about calling them to the carpet when they make decisions that go against my beliefs. The lines aren't so simple. Some would say they are there to represent and lead. Once again this paragraph was only to give an example of what I feel we need to ask ourselves.

If growth of our economy is our goal then we need to make our community welcoming and business friendly. We need to remove the obstacles for our responsible business and building practices. I moved here in 99' and it seemed like there was a sense of antigrowth in our community. That was just my own personal observation. It took forever to get permits to build anything. The downtown Yakima area was busy with shoppers but then it all moved, I didn't know why and it was before I got involved. Then it seemed a few years later like we all started to get it, permit processing time improved, and businesses were moving in and starting up. Construction was everywhere. Then the economy tanked and it became survival time. To me it was the equivalent of the dark ages. Now we have been starting to get some upward momentum again. I believe it is because we are starting to understand that this is probably the new normal. We probably won't see the housing boom again like we did. More communities are understanding you have to sell yourself to the outside world. It is competitive and we can't wait for it to come to us. For example, who pays the

bills when Washington lets Boeing leave the dance?

The picture has been painted and I hope it has left you pondering these questions. I know most of the people reading this are Chamber members and thus probably understand the importance of a healthy business environment in our community. Knowing this, my point is that we must make sure everyone else understands it and needs to get involved. We need people to support organizations like the Chamber, New Vision, Rotary, & Home Builder Associations, who do represent our businesses community. It can be done with memberships, donations, personal involvement, and simply stating your views. If the people in charge of making the decisions for our community aren't being business or growth friendly then we need to let them know it and demand a change. We won't survive by implementing fees and regulations that make growth unrealistic and uninviting. People and businesses will leave and others won't replace them.

We also need to back these people and voice our appreciations when they do show the forward charge. The recent resurrection of the old mill site talks are very positive. At least we are talking again and not just turning our heads. Let's make sure we don't speak out of both sides of our mouths. If we make a decision to improve our community by trying to develop something at the site, we also must make sure that we don't regulate ourselves out of being able to accomplish the task. We have to have businesses and contractors to build whatever we decide and we must be attractive to investors as well.

Participation comes in many forms. The main point is simply to participate. We are very fortunate to have a new baseball team playing this summer. Please get out and support them and make them feel welcome. We should fill up the stadium every game and show we appreciate them. Shop locally. Tell each other, the chamber, people in charge, everyone, what you need and expect. Challenge yourself to get involved somehow. Good luck. We are all counting on you.

PRESIDENTS REPORT



Verlynn Best President & CEO

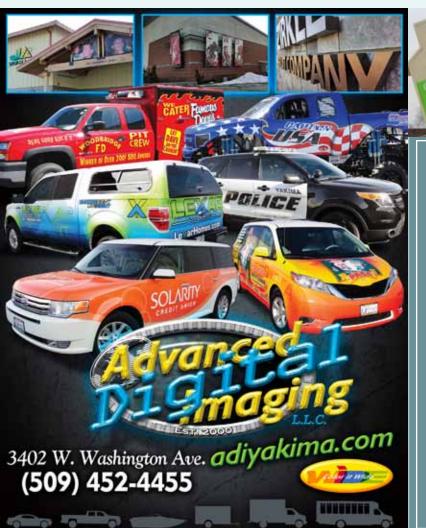
The Greater Yakima Chamber of Commerce continues to build on its programs and services. We just wrapped up another successful Business Expo and have many members to thank for being a part of it. THANK YOU to all! We have already begun working on 2015's Expo!

We will be sending out a Biz Expo Survey to help us continue to make it a valley-wide event for businesses to share with each other and the public. Please watch for the survey in your Chamber emails. We will share our results with you in the next Action Report and on our website. If you would like to be a part of the Biz Expo Committee, call Amy Lopez at 509-248-2021.

Also, there is a lot is going on with the passing of the Farm Bill. We are looking at local signage, education, transportation, and many other things in the government/political arena. If you are interested in being involved, please join us at our Government Affairs Committee

meetings here at the Chamber on the fourth Tuesday at noon each month. All invested members are welcomed and should come ready to engage and voice ideas or plans for the committee. Here at your Chamber, we represent the business community and we want to make sure we hear from everyone. Our focus is making your business stronger, healthier, and prosperous! Check out the Government Affairs Committee meeting calendar online at www.yakima.org

Please check out our committee profiles online and join in! It is an opportunity for you to be engaged in the business development, health, and future in the Yakima Valley!





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MEMBER PROFILE

Memorial: Catalyst for change in heart health

Jim Sprecher wandered into his kitchen on a Sunday morning in June 2012, told his wife to dial 911 and collapsed. A husband, father and former Marine, Jim woke up four days later in Yakima Valley Memorial Hospital's intensive care unit. Nurses there had to convince him he had suffered a heart attack.

"I had no inclination that I would ever have a heart attack," Jim says. "There was no history in our family of heart problems."

Major cardiovascular diseases — heart disease and stroke are the leading cause of death in Yakima County, and three of the biggest risk factors are the top diseases in our region: high cholesterol, obesity and high blood pressure.

As part of our mission to improve the health of those we serve, Yakima Valley Memorial Hospital and Memorial Family of Services offer a full scope of cardiac care, from diagnostic services through patient management. Today, Memorial is the leading provider of cardiac services in the Yakima Valley.

In collaboration with Yakima Heart Center, whose cardiologists are known and trusted in Yakima for more than 40 years, Memorial has a breadth and depth of cardiac services unmatched in Central Washington. More than 1,500 patients selected Memorial Hospital for cardiac medical care in 2012 more than any other hospital.

- Angioplasty The standard of care at Memorial, angioplasty enables cardiologists to open arterial blockages using balloon-tipped catheters, allowing blood to flow freely to the heart.
- Stent An integral part of angioplasty, a stent is a small mesh-like tube that may be inserted into the blocked vessel, dramatically reducing the chance of another blockage in that area.
- Angiogram Cardiologists can determine where a blockage may be located using catheters, imaging fluids and x-ray technology. This diagnostic study is considered the best way to identify blockages to the heart.
- Pacemakers and defibrillators These devices, which help keep the heart beating at the right pace and rhythm, are implanted in our electrophysiology or peripheral lab.

Memorial's cardiac catheterization lab performs diagnostic and treatment services, enabling Yakima Heart Center cardiologists and Memorial's cardiac staff to treat most patients who may have suffered a heart attack. Its full-service vascular program enables diagnosis and treatment of vascular disease in other affected areas of the body. A new electrophysiology lab, opened last year, helps to determine the cause of patients' erratic heartbeats and to



Jim Sprecher. Husband. Father. Retired Marine. Heart attack survivor.

correct these arrhythmias; Memorial is now the Yakima Valley's leading provider of this service. And Memorial's cardiac rehabilitation program offers monitored exercise, nutritional counseling, emotional support and education about lifestyle changes to reduce a patient's risk of future heart problems.

Memorial is designated by the Washington state Department of Health as a Level 1 emergency cardiac center. The American Heart Association has bestowed on Memorial's cardiac programs its highest award for quality and safety, recognizing the high quality of care for heart failure, the catheterization lab and our active response to heart attacks.

Jim says his cardiac problems "snuck up" on him.

"I'm very fortunate to have had my heart attack here in Yakima, because Memorial took care of me and kept me alive," he says. "And I'm very grateful for that."

Memorial has a long history of responding to need and providing the services Yakima requires most, and Memorial will continue to be a catalyst to build a healthcare system tailored for Yakima. Because we believe improving health will transform Yakima.

Healthy Yakima.

****MEMORIAL**

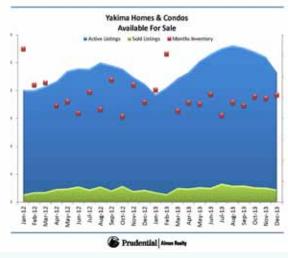
Heart Health

Yakima Valley Real Estate

Yakima Real Estate Market By Chris Pauling of Prudential Almon Realty

Yakima's real estate market followed national trends by continuing to improve in the quantity of residences sold in 2013. The number of homes and condos sold in the Yakima metropolitan area increased 12.6% over the 2012, which itself experienced an increase of 6.4% over the previous year. This reversed the downward trend ended when sales in 2011 dropped more than 8% below the tax-stimulus fueled year of 2010. With the overall economy improving and mostly positive economic news in 2013, consumers found their confidence in many areas including the housing market. In prior years many potential buyers were concerned it was too early to make the plunge into home ownership as a first time buyer, fearing they too would find themselves in a negative equity position should the economy not continue to improve. Yet in 2013, those fears subsided, as most markets demonstrated increasing prices and even a shortage of homes available to choose from.

In Yakima monthly sales activity saw year over year increases in nine of twelve months, demonstrating the continued increase in homes purchased is a deep rooted and mark wide trend. Seasonal patterns demonstrated homes sell in every season,



Number of Humes and Condox Sold

w 2011 w 2012 w 2013

see the second of the second of

with some variation in demand peaking in the late spring and early summer. These seasonal buying trends are more muted than most consumers assume, where we see a low in January and February of about 6-7% of the year's total sales each month to a high of 10% of annual sales closed in June and July. This is not a symmetrical bell curve, in fact the peak sales month of any year varies from as early as June, as it was in 2013, to as late as 2012's peak closing month of October. Timing the real estate market is as impossible as timing the stock market.

In 2012 we saw less-than-normal listing activity, with fewer than 2000 homes and condos placed on the market for sale during the year. Last year we saw this number return to more typical post financial crisis averages with a total of 2238 residential properties listed with Realtors. 2013 began with a similar quantity to the prior year of properties for buyers to choose from (active listings), and then mid-year we saw a strong increase in listings, where in late spring and summer, properties placed on the market each month increased more than 20% year over year.

The average price of home and condos sold in Yakima metro area actually decreased in 2013 from that in 2012. Last year the average price of all residential properties sold was \$179,327 compared to the prior year at \$182,086. This comes as a surprise with all the good news about the real estate market, especially when the news is filled with stories about price increases and bidding wars for relatively few homes on the market.

When looking at the quantity of homes sold by different price ranges, the factors behind the overall decrease in the average price becomes evident. As a percentage of total homes sold, those homes sold between \$50,000 and \$150,000 actually increased, where other price ranges saw a smaller share of the total. This demonstrates a change in mix of homes sold. That mix being influenced by more entry level or first time buyers moving into the marketplace.

Interest Rates wield significant influence in buying patterns also. We entered the year with continued record low interest rates due to the Federal Reserve's efforts to stimulate the economy. In the early summer, the average rate for a 30 year mortgage rose nearly a full percentage point from May's 3.54% to 4.46% in August. This increase in the cost of borrowing motivated many people to make the commitment to own a new home that they had been considering, resulting in peak sales for the year in July and August.

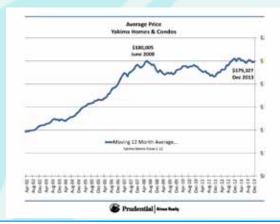
Economists who predict Washington State's Housing market contrast Yakima and other Central Washington cities with the Puget Sound Market. That area is driven by different economic fundamentals than Yakima and has experienced strong demand resulting in robust price appreciation. Citing the growth in the high tech and professional job market, these economists stress this strong real estate market is a direct

result of this job growth that Central and Eastern Washington have not experienced. Though our region has certainly participated in the economic recovery, including year over year decreases in unemployment, Yakima County, as is typical, does not enjoy similar job and population growth that drives the larger urban markets in our state.

Dr. Grant Forsyth, a member of the Governor's Council of Economic Advisors, predicts modest price growth. "For 2014, like Eastern Washington, existing home price growth will be around the rate of inflation," says Dr. Forsyth, "and permitting (for construction of new homes) will continue to improve, but at a somewhat slower pace."

For a more in-depth look at the Yakima Real Estate Market, visit www.PruAlmon.com and click on Market Reports.

Chris Pauling of Prudential Almon Realty, locally owned and operated since 1984, they have been helping more buyers and sellers with their real estate needs. Prudential invests the time talent and resources necessary to get results in today's fast changing real estate market.



PNWU



What started as a conversation around a table in 2004 to address critical health care shortages in the fivestate region of Washington, Oregon, Idaho, Montana, and Alaska soon became Pacific Northwest University of Health Sciences College of Osteopathic Medicine through the tireless efforts of dedicated and generous founders seeded in the Yakima Valley. Today, the university is a four-year postgraduate institution with 43 acres currently being developed for complementary programs.

The first students entered the university in the fall of 2008 and by 2020; PNWU will have graduated over 1,000 new physicians. With its founding, the university and its college of osteopathic medicine became the Pacific Northwest's first new medical school in 60 years. It will substantially increase the number of new practicing physicians each year and prepare a new generation of doctors to serve the five million at-risk people in the area's underserved communities. PNWU is committed to bridging the gap in health care shortages through access to higher education and strong community provisions.

Our Journey

PNWU is proud of our steadfast timeline and visionary leadership. The following timeline pinpoints our milestones and helps to tell the story about our dedication and commitment to community health and medical education. This timeline also highlights strong community partnerships. Our gratitude to these organizations shines every day as new medical students begin their own journey on our state of the art 78,000 square foot learning center.

<i>2004</i>	

Summer 2004 Multiple meetings are held by founders to formulate a plan of action to develop a health sciences university

Fall 2004 Long-standing community leaders join the planning team

2005

February 16, 2005 PNWU is founded as a 501(c)(3) corporation

March 30, 2005 PNWU's organizational meeting is held with the initial trustees First Chairman is elected to the Board of

Trustees

June 1, 2005 First \$1 million gift kicks off the development of PNWU June 30, 2005 \$7.2 million of land is donated to the university (42 acres)

November 7, 2005 PNWU-COM is granted applicant status by the American Osteopathic Association, Commission on

Osteopathic College Accreditation (AOA-COCA)

December 1, 2005 First president is appointed to establish operations and hire university operational and instructional leadership

2006

June 12, 2006 The \$15.5 million construction contract to build the first academic building is signed

March 6, 2007 The Washington Higher Education Coordinating Board authorizes PNWU to offer the degree: doctor of

osteopathic medicine

Yakima Valley Memorial Hospital establishes the Fund for Excellence in Northwest Medicine and announces March 23, 2007

\$1 million investment to support instructional excellence

May 16, 2007 Groundbreaking ceremonies are held for the construction of the first academic building on the PNWU campus.

Over 800 people attend; national media coverage is received

May 16, 2007 Additional Funds of Excellence are established:

The Medical Education Opportunity Fund

Bob and Charlotte Haney and Lloyd Butler, D.O., and Gloria Butler, Founders

The Rural and Community-Based Medical Education Fund

Yakima Valley Farm Workers Clinic, Founder

August 26, 2007 AOA COCA awards PNWU provisional accreditation; the recruitment of students begins

185 physicians and 11 hospital/clinics are confirmed to provide clinical education, 12 full-time staff, and 6 part-September 1, 2007

time staff employed

November 1, 2007

2008

First permanent university president is appointed

March 22, 2008 Seventy-fifth student for inaugural class is confirmed First PNWU campus building is named Butler-Haney June 23, 2008

Hall in honor of Dr. Lloyd & Gloria Butler and Bob &

Charlotte Haney for their significant financial support Construction is complete in Butler-Haney Hall

July 15, 2008 Dedication of first college: College of Osteopathic July 23, 2008

August 4, 2008 PNWU matriculates the first class of osteopathic medical

students



2009

March 15, 2009 The Union Gospel Mission Free Clinic is reopened with the assistance of COM students

March 2009 First grants awards: HECB \$495,000 for regional training site development and \$396,000 awarded through

federal appropriations for the purchase of equipment needed to expand current academic quality and develop

future programs

April 27, 2009 PNWU received the Institutional Review Board Independent Ethics Committee Registration from the US Dept.

of Health and Human Services, officially

establishing the PNWU IRB.

<u> 2010</u>

June 23, 2010 Groundbreaking ceremony for the

Cadwell Student Center

10,000 square feet building for students

November 25, 2010 Architectural firm engaged to explore

options for the expansion of BHH.

<u> 2011</u>

April 9, 2011 First Annual PNWU Community Fun

Run held

November 28, 2011 Sports field in development

December 1, 2011 Osteopathic Foundation of Central

Washington donates \$1m for the Phase

II expansion project

<u> 2012</u>

January 23, 2012 Dr. John and Priscilla Cadwell gift the

CSC to PNWU

April 22, 2012 AOA COCA awards PNWU-COM

May 11, 2012 First alumni meeting held

May 12, 2012 Inaugural class of students graduates: 66.17% Primary Care Residencies (Family, Internal, Pediatrics), 85.29%

Basic Care Residencies (Primary Care + General Surgery, Emergency, OBGYN, Psychiatry)

May 23, 2012 The PNWU Board of Trustees awards the contractor bid to begin phase II of BHH

July 1, 2012 D. Keith Watson, DO, takes over as president of PNWU October 30, 2012 PNWU-COM requests class size increase to 135 students

November 5, 2012 Donor Wall and Wall of 100 completed

December 1, 2012 AOA-COCA grants request for class size increase

How We Look Today

PNWU is a catalyst for innovations in education and research for rural and community based medicine. Our initial College of Osteopathic Medicine has a mission to train compassionate and competent osteopathic physicians to fill the health care needs in the Pacific Northwest, especially in rural and underserved areas. With over 90% of our students coming from Washington, Idaho, Montana and Alaska, we experience a wide diversity of interests, enthusiasm and positive energy on the campus. Our clinical training sites across these states provide excellent community based medical education experiences.

Students perform the first two years of medical education and training in Yakima, Washington. The third and fourth year are completed as a "rotation" at one of the core rotation sites. The sites are in located in Anchorage, AK., Fairbanks, AK., Blackfoot, ID., Boise, ID., Billings, MT., Great Falls, MT., Hermiston, OR., Portland, OR., Aberdeen, WA., Centralia, WA., Mount Vernon, WA., Othello, WA., Puyallup, WA., Spokane, WA., Tri-Cities, WA., Yakima, WA. and Walla Walla, WA.

PNWU is well above the national average for our graduates placed in residency. In fact, 100% of our graduates have matched with a residency program in the United States. This is especially impressive since 2.6% of residency seats (MD and DO) available are actually located within Washington, Idaho, Montana, Oregon and Alaska. Of those slots, PNWU-COM graduates filled 37.3% of those seats.

Our unique mission is dedicated to solving and improving the availability and quality of health care in the Pacific Northwest region of the Unites States. We are keeping a pulse on the dire need for new physicians in our area. Nationally, more than one-fourth (27.6 percent) of the active physician workforce is age 60 or older (AAMC, 2013, p. 171) To carry this point further, Health Professional Shortage Areas (HPSA) indicates that the five-state catchment area is 513 primary care physicians short already.

Our incoming students are well aware of this statistic that speaks volumes as we analyze our admissions applications. In 2013, PNWU-COM received 3,118 applications for its first year class. In 2014, PNWU-COM has already received over 3,500 applications, which at the time of this submission made it the largest percentage increase among Osteopathic Medical Schools in the United States.

In the Class of 2012, 66% of the graduates chose primary care (Pediatrics, Internal Medicine and Family Medicine). For the Class of 2013, 61% chose primary care as their specialty. To put this into prospective, the national average is 32%.

In summary, and to quote PNWU President Keith Watson, DO "Pacific Northwest University of Health Sciences has been called the best thing to happen to the Yakima Valley since irrigation."



accreditation

BUSINESS AFTER HOURS



The Grand Foyer in Butler- Haney Hall at Pacific Northwest University of Health Sciences was echoing with chatter Tuesday February 18th during an exceptionally well-attended Business After Hours. Tasty appetizers by D'Lish Catering satisfied guests and complementary beer and wine kept conversation flowing. Attendees paused to listen to PNWU President Keith Watson, DO speak about the vision and plan for the 42-acre campus including complementary health science programs.

"Tonight, we are pleased to officially announce Washington State University College of Pharmacy will be co– located on our campus," said Watson. "We are thankful for the supportive commerce in Yakima and

our community supporters who help make PNWU an attractive place for interdisciplinary programs." $\,$

President Watson also summarized a recent economic study illustrating the direct financial benefits to Yakima businesses because of PNWU and its growing student base.

Guests finished the evening with PNWU medical students offering building tours and a chance for business owners to hear what students need in this area to increase success and local industry.



Dawn has always been there for me when I have needed her. I trust Central Valley Bank for their commitment to excellence and continued support to my success.

— Manuel Imperial

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HONOR REWARDS

Yakima County Auditor Announces Rewards Service for Veterans



A free service that entitles our veterans for discounts and incentives at local businesses

The Yakima County Auditor's Office, in partnership with Fidlar Technologies, is excited to announce a new service for our Veterans, known as, Honor Rewards. With Honor Rewards, Veterans can sign-up at our office or online to receive an Honor Rewards card, which qualifies them for discounts and incentives at participating businesses in our community. This service is being made available at no cost to the county and its taxpayers.

To sign up, all a veteran needs to do is visit www.honorrewards.com, click on Yakima County, WA and fill out the form with details on when they served and with what branch of the armed forces. If an individual prefers to fill out the form with us instead of online, they can visit our office during business hours and we will help them get signed up. The service is completely free and after signing up the veteran can expect to receive their Honor Rewards ID card in the mail in 1-2 weeks.

Local businesses and retailers can participate in the service by contacting our office or using the Business Sign-Up link on www.honorrewards.com. By participating, their business name will be listed on the Honor Rewards website for Yakima County, provided to Veterans who receive an Honor Rewards card, and also be regularly mentioned in email blasts to current Honor Rewards members. In addition, we will provide participating businesses with promotional materials like door stickers and flyers to promote their involvement.

For more information, contact us at 509-574-1400 or visit <u>www.honorrewards.com</u>







Office: 805 N. 7th St. Yakima, WA 98901

Mailing: P.O. Box 1487 Yakima, WA 98907

BUSINESS BRIEFS

New Entrust Brand Reaches Out to Adults with Disabilities in Yakima

Thanks to a generous grant from Cause Populi, a socially conscious marketing agency, Entrust Community Services is proud to announce the launch of a new brand that will focus on strengthening the capacity of Yakima to meet the needs of all people with disabilities. In addition to the new graphic icon, Entrust has adopted "Enriching Lives Through Opportunity" as the tagline that describes their mission to enrich the lives of people with disabilities by promoting creative options that foster integration into their communities.

Entrust is developing new and improved initiatives to increase the capacity of Yakima to be more accessible to all of its citizens, especially people with disabilities. By improving communication efforts with people with disabilities and their families, Entrust can provide resources and support to the Yakima Valley so that everyone, regardless of ability, can live a rich and fulfilling life.

The most significant resource Entrust wants to extend to Yakima is a group of Personal Advocates and Leaders (P.A.L.) who are willing



to represent the voice of people with disabilities and their families. As a united group of motivated adults with disabilities, they work as a team with local organizations and special interest groups in order to connect people with disabilities to the resources they need to be successful adults. This group is focused on becoming more involved in local events, and will be hosting various outreach and awareness events to better inform the general public about how they become involved in helping adults with disabilities.

One event that has a track record of success is Disability Mentoring Day (DMD). Each year Entrust coordinates the activities for DMD in order to raise awareness about the need for supported employment programs for people with disabilities. Nationally, participation in local activities has grown from less than 3 dozen in 1999 to more than 16,500 in 2012.

On October 16, 2013, more than 60 people with disabilities and their families gathered at the Entrust Service Center in Yakima to celebrate DMD. Local career professionals shared helpful information with job-seekers about what employers are looking for in a potential employee and encouraged the high school students in the group to prepare for their future. Liberty Bottleworks, the Downtown Yakima Rotary Club, and Olive Garden were all local sponsors who helped Disability Mentoring Day succeed in 2013. Entrust is committed to creating opportunities for people with disabilities to improve their skills that play an important part in seeking employment, working with others, and becoming leaders in the community. For more information about Entrust, visit their website at entrustcs.org.





2014 Veterans and Dependents Job Fair

April 24th, 2014 9am - 3pm Modern Living Building State Fair Park



Open to the Public 65+ Vendors Come prepared with resume'

Interested vendors contact Jon Ison - jonactnow@callatg.com or 509.930.9829

A program of the Veterans and Military Affairs Committee at the Greater Yakima Chamber of Commerce

BUSINESS BRIEFS

Overall Rate for the Most Serious Crimes in Yakima Drops Significantly - City of Yakima

The overall rate for the most serious crimes in Yakima dropped more than 20% in 2013 when compared to the previous year. The rates for the majority of what are referred to by the FBI as "Part 1 crimes" declined significantly in 2013 from what they were in 2012 while those for two categories rose. But when considered as a whole, the rate for Part 1 crimes decreased last year by 20.2% from 2012 levels.

"Crime rates in Yakima have steadily dropped since they reached their highest levels in the late 1980s," said Yakima Police Chief Dominic Rizzi. "Since then, crime rates have declined by more than 60%. That decrease mirrors national trends, but also reflects specific efforts we've made locally to fight crime, especially lately. For example, last year the Yakima Police Department reinstated its downtown Bike Patrol Unit, expanded its Gang Unit, and participated in a task force that addressed crime and code issues along the North 1st Street corridor," said Rizzi. "Because of those and a number of other changes we've made in our approach, we're seeing some tangible success."

According to the latest "Crime in the United States" report published by the FBI, the rate of

vehicle thefts in Yakima decreased year to year by 51.14% (691 in 2013 vs. 1267 in 2012), the larceny rate went down by 14.90% (2749 in 2013 vs. 3230 in 2012), aggravated assaults dropped by 18.89% (219 in 2013 vs. 270 in 2012), burglaries declined by 29.00% (1146 in 2013 vs. 1615 in 2012), and incidents of rape reduced by 37.25% (32 in 2013 vs. 51 in 2012). The homicide rate increased by 14.28% (8 in 2013 vs. 7 in 2012) and robberies rose by 15.29% (181 in 2013 vs. 157 in 2012).

"The community has told us loud and clear through citizen surveys that public safety is the number one priority in Yakima," said City Manager Tony O'Rourke. "The City Council has responded to that mandate by dedicating significant resources to fighting crime and supporting changes in how our police department is attacking the problem. The latest statistics show that the tide is turning toward making Yakima a

safer community," said O'Rourke.

The FBI has been tracking and analyzing crime data through its Uniform Crime Reports ("UCR") program since 1930. Today the UCR program processes information from more than 18,000 city, county, state, federal, tribal, and university and college law enforcement agencies.

Yakima Federal Elects New Board Member, Promotes Employee

Yakima Federal Savings and Loan Association recently elected Leanne Antonio to its Board of Directors. Antonio, who



Executive Vice President of the Association, has been with Yakima Federal for 33 years.

Janette Smith was promoted t Assistant Treasurer. She has years 10 of service with Yakima Federal n



currently works in the auditing and compliance department of the Association.

Yakima Federal Savings and Loan has been in business since 1905 and has 10 branches throughout Central Washington.



RENEWING MEMBERS

Chamber Members who renewed their Memberships in December 2013 & January 2014 Please support these businesses that support your Chamber!

Member for 90 + Years: Pacific Power - 104 Years Yakima Bindery & Printing Co. - 93 Member for 80 - 89 Years: Del Monte Foods - 86 Years Del Monte Foods – Toppenish - 86 Member for 70 - 79 Years: Town Square Media - 78 Years State Fair Park-SunDome-CWFA - 76 Years Member for 60 - 69 Years: Burrows Tractor, Inc. - 69 Years Yakima County Medical Society - 64 Years Members for 50 - 59 Years: KNDO TV - 54 Years Smith Law Firm - 50 Years Yakima Theatres - 50 Years Member for 40 - 49 Years: CliftonLarsonAllen - 48 Years Efcom...Yakima's Mac Store - 48 Years Dunbar Jewelers - 47 Years Smith, Phillips & DiPietro Advertising Agency - 46 Years Howard Johnson Plaza Hotel - 45 Years Perry Technical Institute - 43 Years Whistlin' Jack Lodge - 41 Years Members for 30 - 39 Years: Evergreen Financial Services, Inc - 38 Bernd Moving Systems - 35 Years Stephens Metal Products, Inc. - 35 Years Y C C S - A National Collection Systems - 35 Years Yakima Steel - 35 Years Coca Cola Bottling Company of Yakima - 34 Years KYVE TV (PBS) V-me (PBS/Spanish) - 34 Years Pro-Build Yakima - 34 Years The Dolsen Companies - 34 Years Therapeutic Associates - Yakima Physical Therapy - 31 Years Golden Wheel Restaurant - 30 Years United Business Machines of Washington - 30 Years

Inland Fire Protection, Inc. - 29 Years Wholesale Tire Mart - 29 Years DSHS - Division of Vocational Rehabilitation - 28 Years KMW Enterprises LLC, dba Headwaters, The Source - 28 Years John L. Scott Real Estate - 27 Years Terrace Heights Development, LLC -27 Years Washington State Dept. of Transportation - 27 Years Valley Mall Merchants - 26 Years Valley Marine, Inc. - 26 Years CenturyLink Communications - 25 Years Yakima Training Center - 25 Years Yakima Area Arboretum & Botanical Garden - 24 Years Design Service Corporation - 23 Years Central Washington Family Medicine Clinic - 21 Years Community Health of Central Washington - 21 Years Members for 15 - 19 Years: Johnston Insurance - 18 Years American Building Maintenance - 17 Cascade Eye Center - 17 Years 3 W Trucking - 16 Years Highgate Senior Living - 16 Years All American Self Storage - 15 Years Yakama Nation Legends Casino - 15 Members for 10 - 14 Years: Rosauers Supermarkets, Inc. - 14 Years Advanced Digital Imaging - 13 Years Camp Prime Time - 13 Years Fort Simcoe Job Corps Center - 13 Years Pro-Motion Physical Therapy - 13 Years URM Cash and Carry #4 - 13 Years Yakima Ambulatory Surgical Center -13 Years Amtech Corporation, L.L.C. - 11 Years Dispute Resolution Center of Yakima & Kittitas Counties - 11 Years Owens Harley- Davidson - 11 Years

Members for 5-9 Years:

Steiner Company - 7 Years

Lavender - 9 Years

Harmony Hill U-Pick Raspberries &

Hops Extract Corp. of America an S.S.

The Seasons Performance Hall - 7 Years Graf Investments, Inc. - 6 Years Hilton Garden Inn Yakima - 6 Years Naches Medical Clinic - 6 Years Wheatland Bank - 6 Years Yakima Pet Emergency Service - 6 Apple Valley Document Storage, Inc. -5 Years Holiday Lodge - 5 Years Tom Froula - Individual Member - 5 Members for 1 -4 Years: Central Washington Hispanic Chamber of Commerce - 4 Years Solarity Credit Union - (inside Wal-Mart) - 4 Years Joel's Tire - 4 Years Anytime Fitness - 3 Years Canyon River Ranch Lodge - 3 Years Community Living - 3 Years Leslie Engineering LLC - 3 Years Lincoln Avenue Medical - Dental Center - 3 Years Quail Run at Terrace Heights - 3 Years Edward Jones - Brian Levitan - 2 Years Edward Jones - Brooke Finch - 2 Years Edward Jones - Jorrell Jewett-Meyer - 2 Years Edward Jones - Marcelle L. Winn - 2 Edward Jones - Scott Holt - 2 Years Jags Commercial Cleaning Services - 2 Kronos Micronutrients, L.P. - 2 Years Liberty Tax Service - 2 Years Tree Top Store & Visitor Center - 2 BNI - Business Network International Cowiche Canyon Conservancy - 1 Year Grace Lutheran Church & School - 1 Year Mobile Tech Connect - 1 Year Northwest Medstar - 1 Year Robinson Drilling & Development, Inc. Scenicview Dental, PLLC - 1 Year US Cellular - Cascade Wireless LLC -1 Year Waddell & Reed - Todd Homer - 1 White Pass Ski Area - 1 Year Yakima Symphony Orchestra - 1 Year Yakima Valley Conference of Governments - 1 Year

Members for 20 - 29 Years:

Corday & Sharon Trick - 29 Years

Gray Surveying & Engineering, Inc -

NEW MEMBERS

We are pleased to announce the following new businesses have joined your Chamber in the months of December 2013 & January 2014

Assurance Healthcare And Counseling Center Healthcare Providers Jason Larsen - CFO/Owner 1020 S 40th Ave Suite A Yakima, WA 98902 (509) 823-4650 iason@assurancehealth.org http://assurancehealth.org

Bee Clutter Free **Professional Organizers** Susan Lounsbury - Professional Organizer 700 B N. 42nd Ave Yakima, WA 98908 (509) 833-9386 beeclutterfree@gmail.com https://www.facebook.com/ beeclutterfree

Best Buy Co., Inc. Consumer Electronics Suppliers Parker Hanslin - Manager 2321 S 1st St Yakima, WA 98903-1601 (509) 494-0495 Fax: (509) 494-6302 parker.hanslin@bestbuy.com http://www.bestbuy.com

Best Homes and Land Realty, LLC Realty Troy Allen – Owner 4110 Terrace Heights Dr., Yakima, WA 98901 (509) 225-4663 troy@besthomesrealty.net www.besthomesrealty.net

Black Angus Steakhouse Restaurant & Bar Jamie Whitney – General Manager 501 N Front St, Yakima, WA 98901 (509) 248-4540 ba1003@blackangus.com www.blackangus.com

Cascade Sign & Fabrication, LLC Sign Companies

Jody Dumas - Custom Sales 108 W. Mead Avenue Yakima, WA 98902 (509) 949-4364 jody.cascade@gmail.com http://cascade-sign.com

Lowe's Home Improvement Warehouse Hardware & Home Improvement Brian Bruley - Store Manager 2500 Rudkin Rd Union Gap, WA 98903-1632 (509) 576-7750 Fax: (509) 457-9927 brian.p.bruley@store.lowes.com http://www.lowes.com

MassMutual Insurance & Financial Services Fred Nyberg - Agency Partner 612 North 39th Ave. Yakima, WA 98902 (509) 969-5859 Fax: (503) 221-0493 fnyberg@financialguide.com http://www.massmutual.com/

Nutrié Health Maintenance Denise Toland – Brand Partner (509) 833-3449 dlt.greatresults@gmail.com www.denise.mynutrie.com

Phone Shop Wireless Sales & Service, Telephone **Equipment & Supplies** Walter Blizzard - Owner 1209 E Washington Yakima, WA 98903 (509) 833-2544 info@phoneshopyakima.com http://www.phoneshopyakima.com

SHK Cosmetology Barber Institution **Beauty School**

Sakie Heredia – Owner 913 W Nob Hill Blvd, Yakima, WA 98902 (509) 457-2773 shkcosmo@yahoo.com www.shkcosmotology.com

Total Merchant Concepts INC Credit Card Services Alex Nickoloff - Trusted Business Consultant 12300 A NE Fourth Plain BLVD Vancouver, WA 98682 (360) 980-2029 Alex@TotalMerchantConcepts.com http://totalmerchantconcepts.com

True Law Group Attorneys Sonia Rodriguez-True - President 303 E D ST #2 Yakima, WA 98901 (509) 248-7272 srodrigueztrue@srtlawoffice.com

Yakima Public Schools Career & Technical Education Public School Moe Broom – Director 101 S. 6th Ave., Yakima, WA 98902 (509) 573-2002 http://www.yakimaschools.org

Yakima Sports Supply Custom Sports Apparel Cameron Eaton – Manager 101 N 5th Ave, Yakima, WA 98902 (509) 453-9950 Info@YakimaSportsSupply.com www.yakimasportssupply.com

Yakima Valley Pippins **Professional Sports Teams** Noel Zanchelli - Director of **Operations** 1301 S Fair Ave Yakima, WA 98901 (206) 271-7820 noel@pippinsbaseball.com http://www.pippinsbaseball.com/



The Print Guys are Yakima's Business Solutions Partner.

As a 13 year member of the Greater Yakima Chamber of Commerce, we understand the challenges that local businesses face. We also know that the world of computers and print technology can be intimidating.

So, here at Print Guys we have been partnering with Yakima Chamber Members to provide solutions for their day to day business printing needs. From the marketing items that bring new opportunities to the forms that keep operations running smoothly, our goal is to solve all of our customers' challenges with the highest quality printing and best customer service within the time frame that they need.

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